



RATES AND AMENITIES

The following are the rental rates for any of our spaces: Main Gallery, small meeting room, and backyard. Full descriptions of the rooms, capacity and floor plans can be found online at wahc-museum.ca/rentals. These rates are in effect as of **January 1, 2024**.

WEEKDAY RATES	SPACES	REGULAR	NON-PROFIT ¹	FILM/TV PRODUCTION
Monday - Thursday, Friday (to 4 PM)	Per Room ²	\$120/hr	\$90/hr	\$190/hr
	Entire Building ³	\$135/hr	\$110/hr	\$210/hr
WEEKEND RATES Friday (after 4 PM) Saturday – Sunday	Per Room ²	\$135/hr	\$100/hr	\$210/hr
	Entire Building ³	\$170/hr	\$125/hr	\$260/hr

¹ The Non-Profit category applies to organizations/groups that conform to the **Not-For-Profit Corporations Act** either through their **mandate, their practice or incorporation**. This does not apply to **wedding parties, reunions or other social events of a private nature**.

² For space only. Please take note of applicable additional charges that may apply (see amenities list below).

³ When programming and access to the building are **restricted by an event**, this is **considered a rental of the entire building**, as is usually the case with **weddings, reunions and other social events of a private nature**. It does not necessarily mean that the renter has access to the entire building, and **WAHC reserves the right to restrict access to some rooms/parts of the building**.

Please note the following capacities⁴ for our Main Gallery:

theater style - 124 persons

chairs and tables/banquet - 98 persons

with an SOP (liquor permit)- 85 persons

AMENITIES

Chairs QTY: 100

6' Rectangular Tables QTY: 16

⁴ as mandated by the Hamilton Fire Department and by order of the Chief Fire Official

Square Cruiser Tables QTY: 4

Serving Bar QTY: 1

ADDITIONAL CHARGES

AV Equipment: Digital Projector (QTY: 1) Screen (QTY: 1) Speakers (QTY: 2) Microphones (QTY: 4)	 \$50 \$25 \$50/ea. \$10/ea.
Podium (QTY: 1)	\$25
Wireless Internet	\$25
Alcohol Served The renter is responsible for acquiring a permit from the LCBO 30 days prior to the event. The permit must be shown to WAHC prior to the event.	\$50
Storage Fee Note that any deliveries of supplies must take place on the business day immediately preceding the event. Supplies can be picked up the day immediately following the event. Additional charges will apply otherwise. Incomplete Clean-Up Entire Building Cleaning Fee This fee will be automatically applied when the entire building is rented and/or where there is catering and alcohol being served.	\$100 \$150 \$75
Staffing This will be charged for the duration of time, including set-up and clean-up on the day of the event. This fee automatically applies to large event rentals such as weddings, anniversary parties etc. that run late and any event where there is an SOP.	\$25/hour
Exceeding End Time This fee applies when the event runs beyond the 15-minute grace period following the confirmed event end time.	\$25/per 15 minutes past grace period

RENTAL POLICIES

Food and Third-Party Services

Third party service providers (entertainers, caterers, party rental equipment, etc.) must be approved by WAHC and additional requirements may apply including proof of commercial insurance at the discretion of WAHC.

Any sales and/or catering and food distribution must be approved by the Facilities Coordinator in advance of the event.

Food distribution must follow the City of Hamilton Health department guidelines. Additionally, under NO circumstances does WAHC allow food preparation or cooking on site. All caterers are required to bring all food prepared and cooked or alternatively bring a mobile kitchen.

Licensed Events

All licensed functions are required to provide proof of:

- A valid liquor license - Special Occasions Permit (SOP)
- Bartenders (ratio 1:100 patrons) with a Smart Serve certificate

Set Up and Signage

Decorating and takedown must be included in your booking time request. Caterers must remove all food waste, dirty dishes, cutlery etc. by the end of the booking time. Any other external rentals stored on site will be charged a storage fee – please refer to the rental rates sheet. All renters must adhere to the *Decoration Dos and Don'ts* for information on what is allowed with regards to decorating our space.

Event information including event times and amenities needed is to be completed and returned to the Facilities Coordinator a minimum of four weeks prior to the rental.

AV Equipment

Renters may bring their own equipment, as WAHC has a simple PA system for meetings only.

Property and Contents

The renter must understand that the primary purpose of the Custom House is as a community museum, and as such the space and its contents must be considered when setting up, planning décor, etc. The renter is responsible for any damage to the building and its contents, as well as the behaviour of their guests.

The renter is responsible for all clean-up, including putting garbage, food waste, recycling etc into the appropriate receptacles. Failure to do so will result in a building cleaning fee charge (refer to additional charges above). The building should be left as it was received.

Cancellation Policy and Booking Confirmation

Bookings are confirmed once a 50% deposit has been received, based on the in and out times submitted.

Cancellations less than 14 days' notice will forfeit the 50% deposit. Cancellations made up to 14 days before the booking will be refunded the deposit minus a \$150 administration fee held back.

WAHC reserves the right, through its agent(s) to cancel a rental agreement, close any function for failure to observe all conditions of the permit, and/or retain full or portions of the deposit.

COVID Protocols

Masks continue to be mandatory within our space during our open hours. Masks are optional for private events. Masks are mandatory for events rentals that take place during WAHC's [public hours of operation](#).